

# Latest Version: 6.0

## Question: 1

During a playback, you place a flow in draft mode to address which limitation?

Response:

- A. To prevent additional shapes from being added to the flow.
- B. To avoid errors due to references to rules that do not yet exist.
- C. To save an incomplete flow.
- D. To allow users to choose decision outcomes if a decision rule is not yet available.

**Answer: B**

## Question: 2

Which requirement is satisfied by configuring a service level agreement?

Response:

- A. Requests from customers with elite status go to a dedicated work group.
- B. A transaction review is completed within 24 hours.
- C. Users are notified when they receive an assignment.
- D. Transaction dispute cases are considered more urgent than address change cases.

**Answer: B**

## Question: 3

An insurance claim case is filed by a customer and assigned a claim type (fire, flood, or theft). The claim contains a list of loss items. Which of the data would you store in a local data source?

Response:

- A. Customer data
- B. Items of loss
- C. Claim types
- D. Policy details

**Answer: C**

## Question: 4

The Database save option \_\_\_\_\_ and \_\_\_\_\_.  
Response:

- A. Is available for data pages with a page list structure.
- B. Provides the option to write to an external system of record using a Robotic Desktop Automation (RDA) or Robotic Process Automation (RPA).
- C. Maintains transactionality within the save operation when data is saved.
- D. Writes a single instance back to a database table in a system of record (SOR).

**Answer: CD**

## Question: 5

Which of the following two statements are true about the Localization wizard?  
(Choose Two)  
Response:

- A. The Localization wizard verifies if the localization flag is enabled on user interface rules.
- B. Correspondence and paragraph rules are exported as HTML files to be translated.
- C. You can use the Localization wizard to change the locale, the base currency, and the time zone.
- D. You can use the Localization wizard to export the strings to be translated which contain certain rules such as field value or message rules.

**Answer: BD**

## Question: 6

Which rule is used to store the labels, messages, and other text strings that require translation?  
Response:

- A. Field value
- B. Text file
- C. Localized label
- D. pyCaption

**Answer: A**

## Question: 7

In Cosmos, which of the following contains the most critical information about a case?

Response:

- A. Global navigation
- B. Summary panel
- C. Collaboration area
- D. Utilities

**Answer: B**

### Question: 8

Which of the following is NOT a specific advantage of Pega Cosmos?

Response:

- A. Pega Cosmos can be used in multiple business contexts.
- B. Pega Cosmos is designed for better context switching for users.
- C. Pega Cosmos focuses primarily on B2C use cases.
- D. Pega Cosmos embraces modular design.

**Answer: C**

### Question: 9

Which two requirements demonstrate the need to configure correspondence?

Response:

- A. Fax a new insurance claim to the auto repair shop.
- B. Phone a customer for additional information about the case.
- C. Assign a new insurance claim to a case worker to process.
- D. Text the customer with status changes in an insurance claim.

**Answer: AD**

### Question: 10

As part of an authorization process, you need to check whether members of a health care organization are eligible for coverage based on the policy contract terms. Your application uses an activity to perform this evaluation.

Which shape would you use to add the activity to the process?

Response:

- A. Utility
- B. Assignment
- C. Connector
- D. Subprocess

**Answer: B**