Latest Version: 21.0

Question: 1

The security department at AW Computing wants to prevent users from exporting more data than they need. Included in this request is limiting records containing sensitive information, such as bank accounts and Personal Identifiable Information (PII).
Which feature should an administrator recommend to help limit what data is exported?

A. Salesforce Platform Encryption
B. Export Data Settings
C. Salesforce Shield
D. Muted Permission Sets

Answer: C

Question: 2

A new administrator at Cloud Kicks has reported that they are unable to use outbound change sets as requested.
What permission should be reviewed to determine if it is missing from the administrator user or profile?

A. Create and Upload Change Sets
B. Modify Metadata Through Metadata API Functions
C. Deploy Change Sets
D. API Enabled

Answer: D

Question: 3

Cloud Kicks is a large company with many divisions. Some divisions have a higher turnover, so each division wants to be able to create and manage users only within their division.
What should the administrator do to set this up?

A. Set up delegated administrators for the division leaders.
B. Assign a flat territory role hierarchy for the divisions.
C. Create a permission set group for the division leaders.
D. Customize and assign profiles for the division teams.

Answer: A

Question: 4

At Cloud Kicks, the distributor account information is sensitive information. The administrator needs to make sure this information is unavailable to testers in the full sandbox.
What should the administrator recommend?

A. Refresh the sandbox.
B. Assign the users a new permission set.
C. Use the data masking tool.
D. Delete the sensitive information.

Answer: C

Question: 5

On the Planet custom object, Ursa Major Solar's sales director wants only certain action buttons to appear depending on if a given planet is defined as gaseous.
Which Lightning component should the administrator define dynamic action buttons?

A. Record Detail
B. Highlights Panel
C. Activities
D. Related Lists

Answer: B

Question: 6

Ursa Major Solar has a training sandbox with 160MB of test data that needs to be refreshed every other day.
Which two sandboxes should be used in this instance?
Choose 2 answers

A. Partial
B. Developer
C. Developer Pro
D. Full

Answer: C, D

Question: 7

Cloud Kicks wants to implement multi-factor authentication (MFA) to help better secure its Salesforce org.
Which two options should the administrator consider to use MFA?
Choose 2 answers

A. An Authentication App
B. A Username and Password
C. A Security Token
D. An Encryption Key

Answer: A, B

Question: 8

An administrator at AW Computing noticed that a custom field on the Contact object was changed from text to text area.
What tool should the administrator use to investigate this change?

A. Developer Console
B. Field History Tracking
C. Debug Log
D. View Setup Audit Trail

Answer: D

Question: 9

What should an administrator do to keep secure fields protected in email templates'?

A. Implement GDPR.
B. Set up an approval process for email alerts.
C. Remove the fields from the email.
D. Use classic encrypted fields.

Answer: D

Question: 10

Cloud Kicks has just released a new Process Builder on the Account in production. The end users keep getting error messages that prevent them from completing their updates to the Account.
Which three things should the administrator do to resolve this issue?
Choose 3 answers

A. Review the Error Email for the Process Builder and rectify the issues.
B. Manually make the updates to the Account as the logged-in user.
C. Deactivate the Process Builder in production.
D. Have the users refresh the Account page so they get the current Process Builder.
E. Fix the Process Builder in a sandbox and migrate the change to production.

Answer: B, C, E

Question: 11

Universal Containers' support team wants to use Salesforce Knowledge to allow customers and the support team to have access to the product documentation. There are many different types of documentation with usage across the globe.
What feature should the administrator configure?

A. Enable the Case Feed.
B. Create article types.
C. Define data categories and visibility.
D. Setup record types and page layouts.

Answer: C

Question: 12

The administrator at Cloud Kicks noticed that the before trigger they are working on executes successfully but fails to save the original version of the record to the external data archive. The administrator finds there is also a record-triggered flow on that object that is configured to run before save.
How should the administrator advise the developer'

A. Record-triggered flows that are configured to
B. The code could be trying to create duplicates in the archive when it is unable to.
C. The trigger is writing the data to the wrong place in the external data archive.
D. A validation rule could be preventing records from ever meeting the conditions in the trigger.

Answer: A, B

Question: 13

AW Computing wants to enable a backup resource to assign permissions while restricting the backup resource's ability to create or modify permission sets.
Which feature should be employed to accomplish this request?

A. Assignment Rules
B. Delegated Administrator
C. View All Users Permission
D. Customize Application Permission

Answer: B

Question: 14

Ursa Major Solar has a global customer base. Recent issues with customs have greatly delayed shipping to Canadian customers. While the Country field is already on the page layout, the sales team wants Canadian customers highlighted as a potential challenge for fulfillment until the shipping issue is resolved.
How should the administrator solve this issue?

A. Modify the page layouts to move the Country field into its own section.
B. Add a rich text component to the Lightning page. Use conditional visibility to only show the component if the account is Canadian.
C. Create an in-app guidance prompt for Canadian records.
D. Create a new record type and page layout for Canadian customers, ensuring their pages look different.

Answer: C

Question: 15

An administrator has a request to create a Next Steps field for users to document what they need to do next on a lead. The field should allow users to format the text and be mapped to an opportunity when converted.
What type of field will satisfy these requirements?

A. Formula (Text)
B. Text Area (Long)
C. Text Area
D. Text Area (Rich)

Answer: D