

# Latest Version: 12.0

## Question: 1

What refers to an agreement between provider and consumer that states the terms of service usage?

- A. Service contract
- B. Service template
- C. Chargeback
- D. Showback

**Answer: A**

## Question: 2

What is an advantage of adopting a microservices strategy in an application development environment?

- A. All microservices of an application are always updated at the same time for maintaining consistency in the application
- B. Every microservice can be deployed, upgraded, scaled, and restarted independent of other services in the application
- C. Microservices are tightly coupled so it is easy to scale all the services at once to meet business demands
- D. Microservices provide the application platform to implement DevOps in the organization easily and at low cost

**Answer: B**

## Question: 3

Which role in service portfolio management determines and delivers the services that provide value and strategic advantage to the provider?

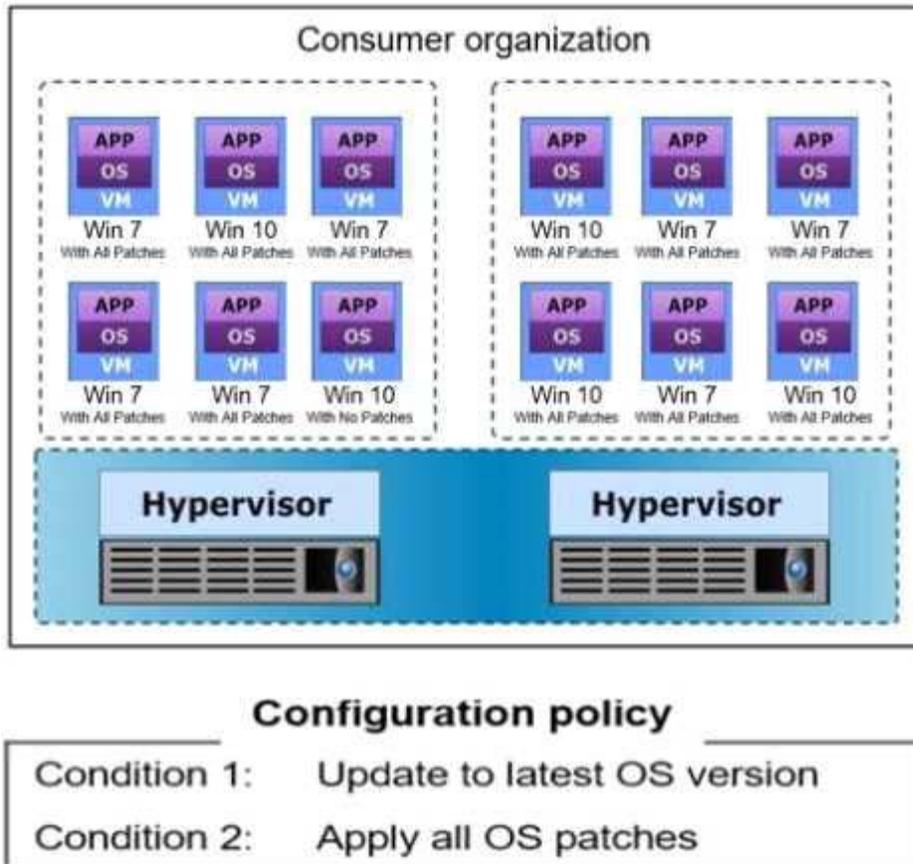
- A. Cloud Service Account Manager
- B. Cloud Automation Engineer
- C. Cloud Administrator
- D. Cloud Auditor

**Answer: C**

Explanation:

Cloud administrators responsible for service portfolio management decide and deliver the services that provide value and strategic advantage to the provider.

## Question: 4



Refer to the exhibit, which represents a consumer environment consisting of multiple VMs running Windows operating systems (OSs).

For compliance reasons, the cloud service provider maintains version control over the OS provided to the consumer. The service provider also ensures that the configurations of the VMs comply with the configuration policy for the OS version. The configuration policy includes the two conditions shown in the exhibit. A monitoring tool verifies VM configurations against the configuration policy and provides the compliance results shown.

What is the percentage of compliance non-adherence?

- A. 30.12%
- B. 33.34%
- C. 58.33%
- D. 66.67%

**Answer: D**

## Question: 5

Which management process ensures business continuity by eliminating single points of failure in a data center?

- A. Availability management
- B. Security management
- C. Capacity management
- D. Performance management

**Answer: A**