

Question: 1

HOTSPOT

You need to recommend a solution to meet each requirement.

Which source should you use? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Feature	Source
Live help	<input type="text"/> Microsoft AppSource Out-of-the-box Dynamics 365 Custom connector Microsoft Power Automate
Homework	<input type="text"/> Microsoft Power Automate Workflow Microsoft AppSource Out-of-the-box Dynamics 365
Registration email	<input type="text"/> Workflow Microsoft AppSource Develop a plug-in Custom Connector

Answer:

Answer Area

Feature	Source										
Live help	<table border="1"><tr><td></td><td>▼</td></tr><tr><td>Microsoft AppSource</td><td></td></tr><tr><td>Out-of-the-box Dynamics 365</td><td></td></tr><tr><td>Custom connector</td><td></td></tr><tr><td>Microsoft Power Automate</td><td></td></tr></table>		▼	Microsoft AppSource		Out-of-the-box Dynamics 365		Custom connector		Microsoft Power Automate	
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Develop a plug-in											
Custom Connector											

Explanation:

The system must have a live help function that uses chat (CafeX). (CafeX is available from AppSource) Inmates will not continue to upload homework to SharePoint, but the homework needs to be accessible within Dynamics 365. (Dynamics supports SharePoint integration out of the box) Once an inmate is registered, an email needs to be sent to the inmate. (configure a workflow to automatically send the email)

Question: 2

An audit reveals that security roles were not set up correctly.
Which three issues may occur? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

- A. All inmate types will have Business Rule permissions on the class's entity.
- B. Wardens will have organizational permissions to all records.
- C. Federal inmates will have organizational permissions on all classes.
- D. Major inmates will have organizational permissions on registration forms.
- E. Wardens will have user permissions to all records.

Answer: BDE

Question: 3

DRAG DROP

You need to recommend a solution for integrating luggage information. What should you recommend? To answer, drag the appropriate types to the correct entities. Each type must be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer Area

Types	Entity	Type
Custom entity		
Virtual entity	Luggage	
Activity entity	Passenger	
Custom activity entity		

Answer:

Answer Area

Types	Entity	Type
Custom entity		
Virtual entity	Luggage	Virtual entity
Activity entity	Passenger	Custom entity
Custom activity entity		

Question: 4

You are doing a trial run of the go-live data import.
You need to fix the initial issues that arise when importing the new data.
What could be the issue?

- A. Duplicate detection is turned on.
- B. The Report Wizard configuration is incorrect.
- C. Excel is set up as a pivot table.
- D. The data mapping is incorrect.

Answer: D

Explanation:

Inmate names come in with last names in the first name column. Registration numbers come incorrectly.

Inmates report seeing different registration forms.

Question: 5

You need to recommend the correct tool for both wardens and stakeholders to use. What should you recommend?

- A. Dynamics 365 Customer Service dashboards
- B. Out-of-the-box reports in Dynamics 365 Customer Service
- C. AI Builder
- D. Power BI

Answer: D

Question: 6

DRAG DROP

You need to ensure that data security requirements are met.

Which security feature should you recommend? To answer, drag the appropriate security features to the correct requirements. Each security feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer Area

Security feature	Requirement	Security feature
Field-level security		
Security roles	Charges	
Office 365 Groups	Inmate's views	
Business Units		

Answer:

Answer Area

Security feature	Requirement	Security feature
Field-level security		
Security roles	Charges	Security roles
Office 365 Groups	Inmate's views	Field-level security
Business Units		

Explanation:

- The chiefs want stakeholders to be able to see reports without needing to log in to Dynamics 365.
- Only the chiefs should be able to see the charges against the inmates.
- Inmates will not continue to upload homework to SharePoint, but the homework needs to be accessible within Dynamics 365.
- Inmates must see only the registration form when registering for a class.
- Chiefs should see all registration forms.

Charges: Security roles

A security role defines how different users, such as salespeople, access different types of records. To control access to data, you can modify existing security roles, create new security roles, or change which security roles are assigned to each user. Each user can have multiple security roles.

- Security role privileges are cumulative: having more than one security role gives a user every privilege available in every role.
- Each security role consists of record-level privileges and task-based privileges.

Inmate's views: Field-level security

Field-level security is available for the default fields on most out-of-box entities, custom fields, and custom

fields on custom entities. Field-level security is managed by the security profiles. To implement field level security, a system administrator performs the following tasks.

- Enable field security on one or more fields for a given entity.
- Associate one more existing security profiles, or create one or more new security profiles to grant the appropriate access to specific users or teams.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges>

<https://docs.microsoft.com/en-us/power-platform/admin/field-level-security>

Question: 7

You need to determine which legacy data sources the college should continue to use.

Which two data sources should you recommend? Each correct answer presents a partial solution.

NOTE: Each correct selection is worth one point.

- A. CSV file
- B. proprietary database
- C. Excel
- D. SQL database

Answer: AD

Question: 8

HOTSPOT

You need to recommend the technology that matches the requirement.

Which component should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Component										
Notification of inmate registration	<table border="1"><tr><td></td><td>▼</td></tr><tr><td colspan="2">Cafe-X</td></tr><tr><td colspan="2">Dashboards</td></tr><tr><td colspan="2">Common Data Model (CDM)</td></tr><tr><td colspan="2">Server-side synchronization</td></tr></table>		▼	Cafe-X		Dashboards		Common Data Model (CDM)		Server-side synchronization	
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Answer:

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Power BI						
Dashboards						
Views						
Dynamics 365 Portal						

Explanation:

Employees use a proprietary database to look up inmate information to enter in Microsoft Excel spreadsheets.

All inmate information needs to be brought into the new system from the proprietary database and kept in sync.

Once an inmate is registered, an email needs to be sent to the inmate.

The chiefs want stakeholders to be able to see reports without needing to log in to Dynamics 365

Question: 9

You need to provide the IT team and managers with a mobile solution. How many apps should you recommend?

- A. one app for each team
- B. one app for each role
- C. one app for each user
- D. one app for all users

Answer: D

Question: 10

You need to recommend a solution that provides a seamless customer experience. What should you recommend?

- A. Power Automate
- B. Business Process Flows
- C. task flows
- D. workflows

Answer: B