

Latest Version: 7.0

Question: 1

Which of the following are true statements about configuring pie, donut, and single score visualizations in workspaces?

Response:

- A. Set gradient, texture, or no colour options for data display.
- B. Data labels are shown as only percentages, as values, or as both.
- C. The metric label name is displayed near the metric value.
- D. Legend percentages are shown along with values.

Answer: B,C,D

Question: 2

Select the field which is frequently included in the Conditions list of an Indicator Source.

Response:

- A. Integer
- B. String
- C. Reference
- D. Date-Time

Answer: D

Question: 3

What does the long-term absence of signals indicate?

Response:

- A. A workflow is statistically stable.
- B. There is an issue with the application.
- C. The setting should change.
- D. KPI Signals detected abnormal variation in the scores of a KPI.

Answer: A

Question: 4

Which activity is directly responsible for the Dashboard score population?

Response:

- A. Analytics Solution / Content Pack Installation
- B. Data Collection
- C. Indicator Source Creation
- D. Indicator Creation

Answer: B

Question: 5

What calendar type can you use to analyse scores using time periods?

Response:

- A. Custom Business Calendar
- B. On-Call Calendar
- C. Maintenance Calendar
- D. Team Calendar

Answer: A

Question: 6

What condition do you use on the Elements Filter record for the 'Groups' Breakdown Source to get only groups that had an incident assigned to them?

Response:

- A. By adding 'Incident->Assignment group' to the Related List Conditions
- B. By selecting 'Incident [incident]' for the Facts table
- C. By adding 'itil' type to the 'Conditions'
- D. By adding 'itil' to the Roles necessary to see the filter

Answer: A

Question: 7

What is the relationship between Performance Analytics and Reporting?

Response:

- A. Performance Analytics provides analytics capabilities for high volume operational metrics.
- B. Performance Analytics is a replacement for the legacy ServiceNow Reporting functionality.
- C. Performance Analytics is the paid version of ServiceNow.
- D. Performance Analytics complements and enhances ServiceNow Reporting.

Answer: D