

## Question: 1

A business case is being created for a new, automated auditing system that will improve the IT department's ability to record and monitor all the computing devices used across the organization. The sponsor of the project is keen to get a better idea of the financial implications of the project and has asked for the simplest calculation possible. This calculation should consider the tangible costs and tangible benefits of the project, as well as showing when it will have saved the department as much as it has cost.

Which of the following investment appraisal calculations has the sponsor asked for?

- A. Payback calculation.
- B. Net present value.
- C. Internal rate of return.
- D. Discounted cash flow.

**Answer: A**

## Question: 2

Alana has identified the several issues in a process redesign project she is working on, including the following:

- 1) The suggested changes will require a re-definition of the organization's Key Performance Indicators (KPI)
- 2) The suggested changes to the business structure will affect our relationships with suppliers.
- 3) The proposed sharing of data with our suppliers will raise legal accessibility issues

Which elements of POPIT consider these issues?

- A. Processes and Information & Technology.
- B. People and Processes.
- C. People and Organization.
- D. Information A Technology. Organization

**Answer: B**

## Question: 3

Why would a Business Analyst use a consensus Business Activity Model (BAM) in gap analysis?

- A. To assess how far the organization's current activities support the desired situation
- B. To identify how the organization should structure itself to support the desired situation
- C. To determine which activities in the desired situation are not financially feasible

D. To establish which stakeholder views will not be reflected in the desired situation

**Answer: C**

### Question: 4

Euro Coach is a holiday coach company that is reviewing its internal business processes. The following requirement for improvement has been logged as a business rule:

'Euro Coach is now legally responsible for ensuring that passengers taking cross-border journeys have valid passports and visas (if applicable) to the countries to which, and through which, they will travel'

Which type of business rule is this?

- A. Internal policy.
- B. Internal processed
- C. External requirement.
- D. External constraint.

**Answer: B**