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# Latest Version: 6.0

## Question: 1

12Bike is a bike courier company. They want to improve their digital platform to help speed up the onboarding of new bike couriers. 12Bike outsources this work to a software company. The software company uses Scrum.

The financial manager of 12Bike wants to calculate the return on investment (RoI) to get an indication of how much value the project brings.

Does calculating the RoI give the information the manager needs?

Response:

- A. Yes, because the customer has asked the Product Owner to calculate the RoI.
- B. Yes, because the Product Owner can base the RoI on benchmarks from competitors.
- C. No, because lead time for onboarding is a much better indication of performance.
- D. No, because the RoI only gives an indication of the value for the software company.

**Answer: C**

## Question: 2

Which Scrum artefact must be updated most often?

Response:

- A. The definition of done (DoD)
- B. The increment
- C. The product backlog
- D. The sprint backlog

**Answer: D**

## Question: 3

An effective product goal is a key aspect to create customer value in Scrum. Which critical question must be answered to create an effective product goal?

Response:

- A. How will the product be profitable for the customer?
- B. What is the expected future state of the product?
- C. What is the intended date for the product to be available?
- D. Which product features must be built first?

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**Answer: B**

### Question: 4

In large projects, multiple Scrum teams can collaborate on the same product. How should the product backlog be scaled?

Response:

- A. Create a separate backlog for each Scrum team, based on components
- B. Create a separate backlog for each Scrum team, based on features
- C. Create a single backlog that is not team-specific or component-specific
- D. There is no best way to do this, as long as the solution works for the teams

**Answer: C**

### Question: 5

A Scrum team works hard but does not know if the work done results in valuable features. In order to help the team, the Scrum Master decides to do the following:

1. Help the Scrum team understand the need for clear and concise product backlog items
2. Ensure the Product Owner knows how to arrange the product backlog to maximize value
3. Ensure the Product Owner clearly explains the delivered value at the sprint review
4. Lead and coach the organization in its Scrum adoption

Which combination of actions results in optimizing business value?

Response:

- A. 1 and 2
- B. 1 and 3
- C. 2 and 4
- D. 3 and 4

**Answer: A**

### Question: 6

In a Scrum team, which accountability does not belong to the Product Owner?

Response:

- A. Coordinating the product launch
- B. Maintaining the product backlog
- C. Managing the product budget

D. Tracking the progress of the team

**Answer: D**

### Question: 7

A company is working on a large product. They are using a Nexus team setup to get the work done. The product backlog must be scaled across multiple Scrum teams.

How is this done within a Nexus?

Response:

- A. There is a team of Product Owners and a single product backlog for all Nexus Scrum teams.
- B. There is no rule within Nexus that prescribes exactly how the product backlog is scaled.
- C. There is one Product Owner and a separate product backlog for each Nexus Scrum team.
- D. There is one Product Owner and a single product backlog for all Nexus Scrum teams.

**Answer: D**

### Question: 8

In Scrum, there is no commitment to features unless they are actively in progress. However, customers can find it challenging to commit to product development and provide a budget without having an idea of the product. It can therefore be helpful to show a product roadmap to customers.

What is the best way to create a product roadmap?

Response:

- A. - Define detailed product backlog items and group them
- Determine the order of delivery and the time to complete
- Update the roadmap during each sprint planning event
- B. - Define features from feedback by the Developers and managers
- Determine which customers should be appeased with the roadmap
- Update a Gantt chart with progress and dependencies each day
- C. - Define high-level requirements and a product portfolio
- Determine which Scrum teams will be involved
- Update the product backlog for a full Nexus project
- D. - Define high-level requirements and order them
- Determine dependencies and map an order of delivery
- Update the roadmap during the development process

**Answer: D**

### Question: 9

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The Product Owner of a production company is receiving negative feedback from the customer during every meeting they have. The customer keeps complaining that the Product Owner is not delivering what was asked for. What should the Product Owner do to help improve the product's success?

Response:

- A. Ask the Scrum Master to find a solution with the customer
- B. Discuss the matter and find a solution with the Scrum Master
- C. Escalate the matter to the direct manager of the Developers
- D. Organize a joint meeting with the customer and the Scrum team

**Answer: D**

### Question: 10

A team is new to Scrum. They are discussing how to prioritize non-functional requirements and functional requirements. Functional requirements are the business-related requirements.

How should the non-functional requirements be prioritized?

Response:

- A. They should always be given a higher priority than business-related requirements.
- B. They should always be given a lower priority than business-related requirements.
- C. They should be prioritized based on the dependencies they impose on other requirements.
- D. They should be prioritized based on the vision of the Product Owner in a specific context

**Answer: C**

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