Oracle

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Oracle Cloud Infrastructure 2023 Digital Assistant Professional

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Question: 1

What purpose do a digital assistant's system intents serve?

A. They handle high-level responses, such as requests for help and unresorvable user input
B. They provide useful answers for common off-topic requests, such as "what's today's weather."
C. They allow the user to report errors and other system problems with the digital assistant.
D. They facilitate connections with other Oracle backend services.

Answer: A

Question: 2

When testing your digital assistant, you notice that two of Its intents consistently rank as top but in varying order. Given the unpredictable nature of Which intent gets the top score, what might you do to make sure the user gets a disambiguation prompt for the two intents?

A. Set the digital assistant's Confidence Win Margin to a value that exceeds the difference between the two confidence scores.
B. For each intent, create an entity of phrases that are distinct to each intent, and add the appropriate entity to the corresponding intent.
C. Set Explicit Invocation Threshold to 0.
D. set the digital assistant's Confidence Threshed to 1.

Answer: A

Question: 3

Which is a benefit of providing natural variance in utterances when designing for a digital assistant?

A. It removes all boundaries and limit from the training data.
B. It makes It easier for the model to learn from the context of the sentence.
C. It simplifies the process of categorizing sentences into different classes.
D. It reduces the need for clean and grammatically correct utterances.

Answer: B

Question: 4

Which is NOT a primary benefit of a digital assistant for businesses?

A. Reduced development effort
B. Reduced workload on call centers
C. Faster and more efficient service to customers
D. Streamlined customer service processes

Answer: A

Question: 5

Which three would typically be regarded good examples of a conversational sweet spot.?

A. Completing a complex tax return
B. High-load call center questions such as "Where is my order"
C. Booking a family holiday with a travel agent
D. Gathering customer details before agent handover
E. Entering vacation time

Answer: B, C, D